

# **Quick Start Guide**

# Sending a St John Medical Alarm Service referral from Intrahealth Profile for Mac

The St John Medical Alarm Service online referral form has been designed to make it easier for you to complete and submit a Medical Alarm Service referral for your patient electronically to St John. This guide has been created to show you the key steps involved in completing a St John Medical Alarm Service online referral form within Intrahealth Profile for Mac

# 1. Open the patient record and the HealthLink launch page

Click on the 'eForms' icon from the Profile toolbar menu. Search for the patient and click on OK to open eForms with the context of the selected patient.

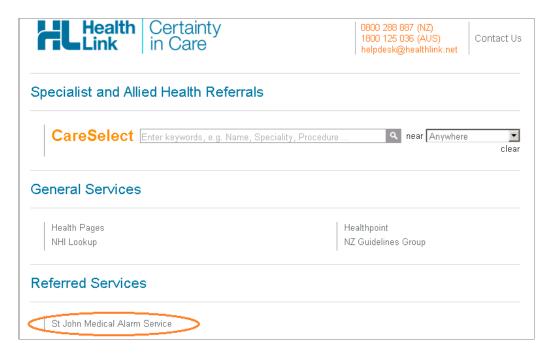


Click on the 'Add' icon on the 'eForms' screen. The HealthLink launch page will display.



#### 2. Launch the St John Medical Alarm Service Smart Form

Select the St John Medical Alarm Service from the Referred Services section on the HealthLink launch page

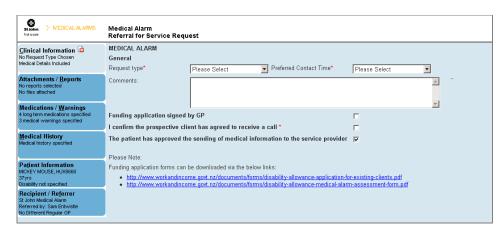




## 3. Complete the St John Medical Alarm Service referral form

The St John Medical Alarm Service referral form will display and is very similar in format and functionality to a DHB eReferral form.

Complete the relevant fields under each tab on the left. You can park the form if you want to work on it later.



Should the patient not want medical information to be sent to St John, untick the 'The patient has approved the sending of medical information to the service provider' checkbox. This will remove a number of the form tabs, and prevent submission of the medical information within those tabs.

'Disability Allowance Application' and 'Disability Allowance – Medical Alarm Assessment' forms can be downloaded by clicking on the application form URL's within the St John Medical Alarm Service referral form.



#### 4. Submit the St John Medical Alarm Service referral form

Select the 'Submit' button when you are ready to send your form to St John. The St John Medical Alarm Service referral form will be sent electronically via HealthLink.



Upon successful submission a copy of the St John Medical Alarm Service referral form will be displayed within the EMR showing the Referral Acknowledgement information.





If you want to print a copy of the St John Medical Alarm Service referral form, select 'Print' at the end of your submitted form, remembering to select your default printer.

Click on OK to close the submitted form view and return to the EMR.

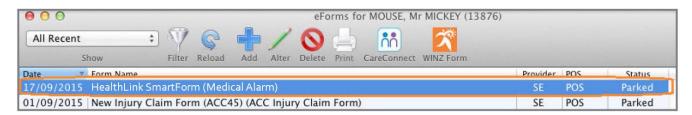
## 5. Hints and Tips

## a. St John Medical Alarm Service referral form help

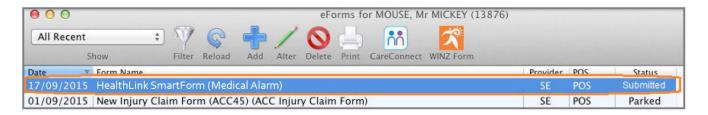
To access the HealthLink eReferrals User Guide go to the 'Help' menu and click on the 'User Guide' link provided.



b. Access parked St John Medical Alarm Service referral form from patient electronic medical record A parked St John Medical Alarm Service referral form can be found in the eForms list in your electronic medical record within Profile.



c. Access submitted St John Medical Alarm Service referral form from patient electronic medical record A copy of the St John Medical Alarm Service referral form submitted for the patient can be found in the eForms list in your electronic medical record within Profile.



# For all queries, please call the HealthLink Customer Support Line:

Monday to Friday (except public holidays) 8am – 6pm Phone: 0800 288 887 Support email: helpdesk@healthlink.net



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