HealthLink

NZ TRANSPORT AGENCY
WAKA KOTAHI

User Guide

V1.1 12.06.2026 MHP

HealthLink Forms Guide for MyHealthLink Portal

HealthLink

Using HealthLink to submit **NZTA**'s
Medical Certificate for Driver Licence (DL9) form

For more information including FAQs, go to:

www.healthlink.co.nz/nzta

Completing NZTA's **Medical Certificate for Driver Licence (DL9)**

via HealthLink

The DL9 form is moving from a paper-based process to a digital experience available through the HealthLink Forms launch page.

This change will allow health professionals to complete and submit forms directly to NZTA, creating a faster and more efficient workflow as well as improve road safety.

Drivers will also benefit from a simpler process, as there will no longer be a need to take paper forms to an NZTA licensing agent.

HealthLink Technical Support

Email: helpdesk@healthlink.net

Phone: 0800 288 887

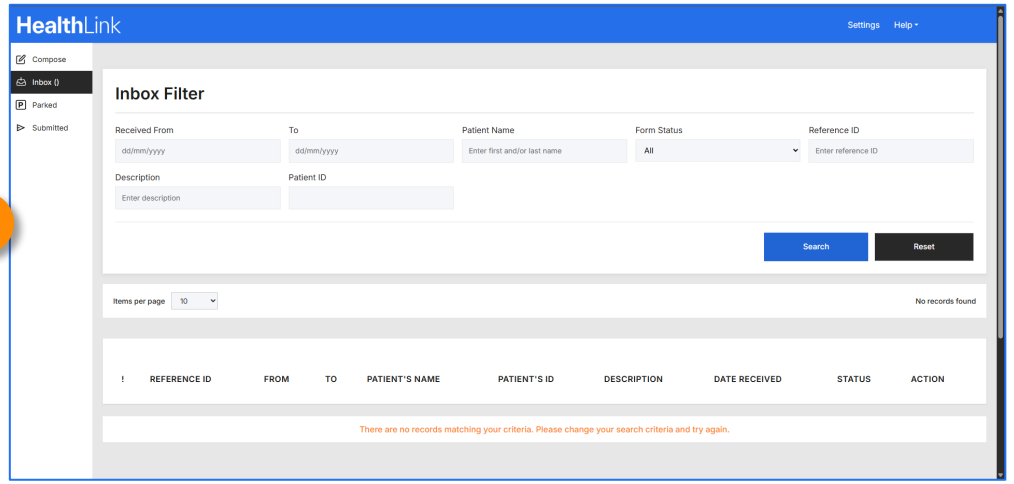
Step 1:

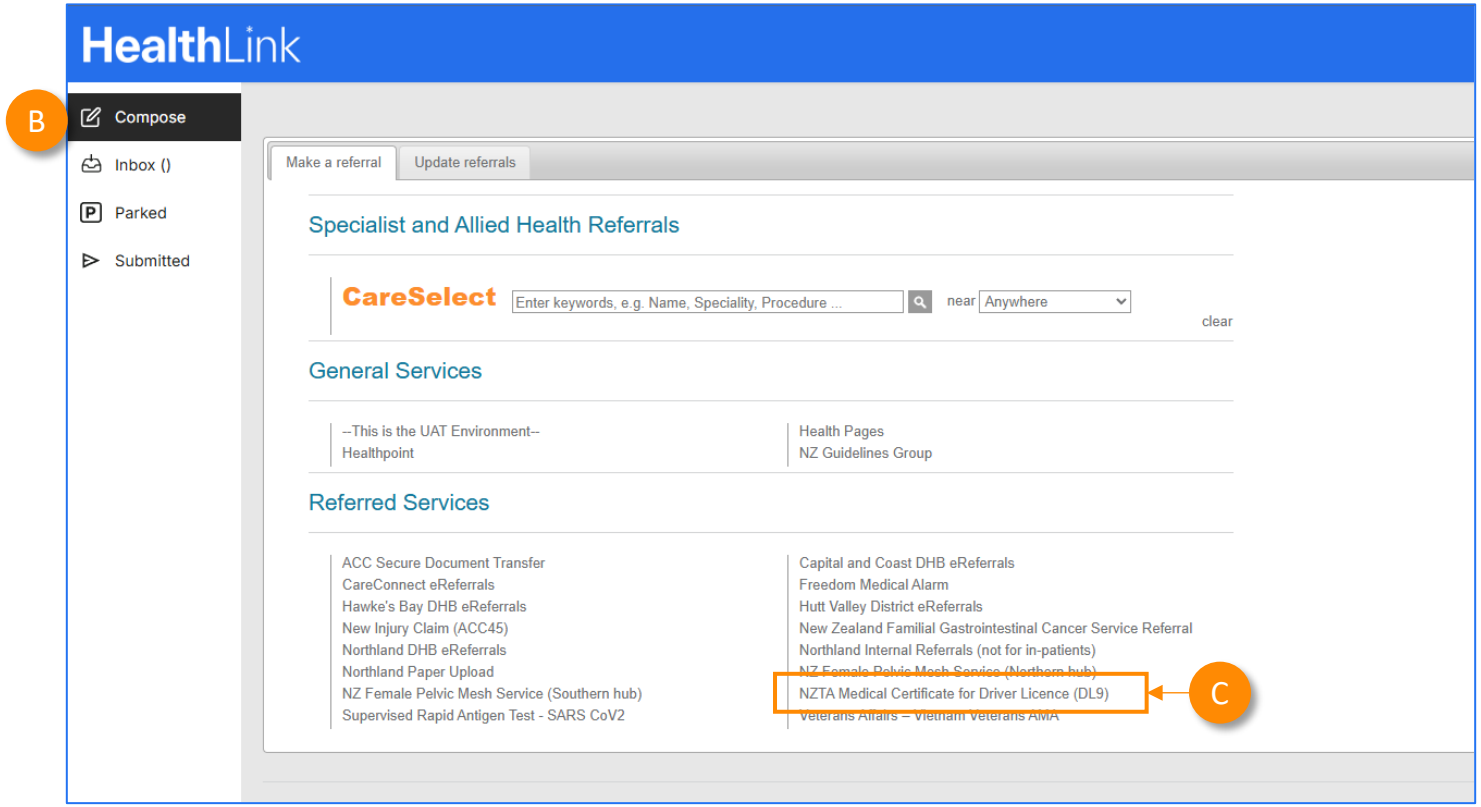
Accessing the DL9 via HealthLink Forms

A Once you're on the MyHealthLink Portal home screen…

B Click **Compose** new message to open the HealthLink SmartForms Homepage

C Now you're on the HealthLink forms launch page, click '**NZTA Medical Certificate for Driver Licence (DL9)'**





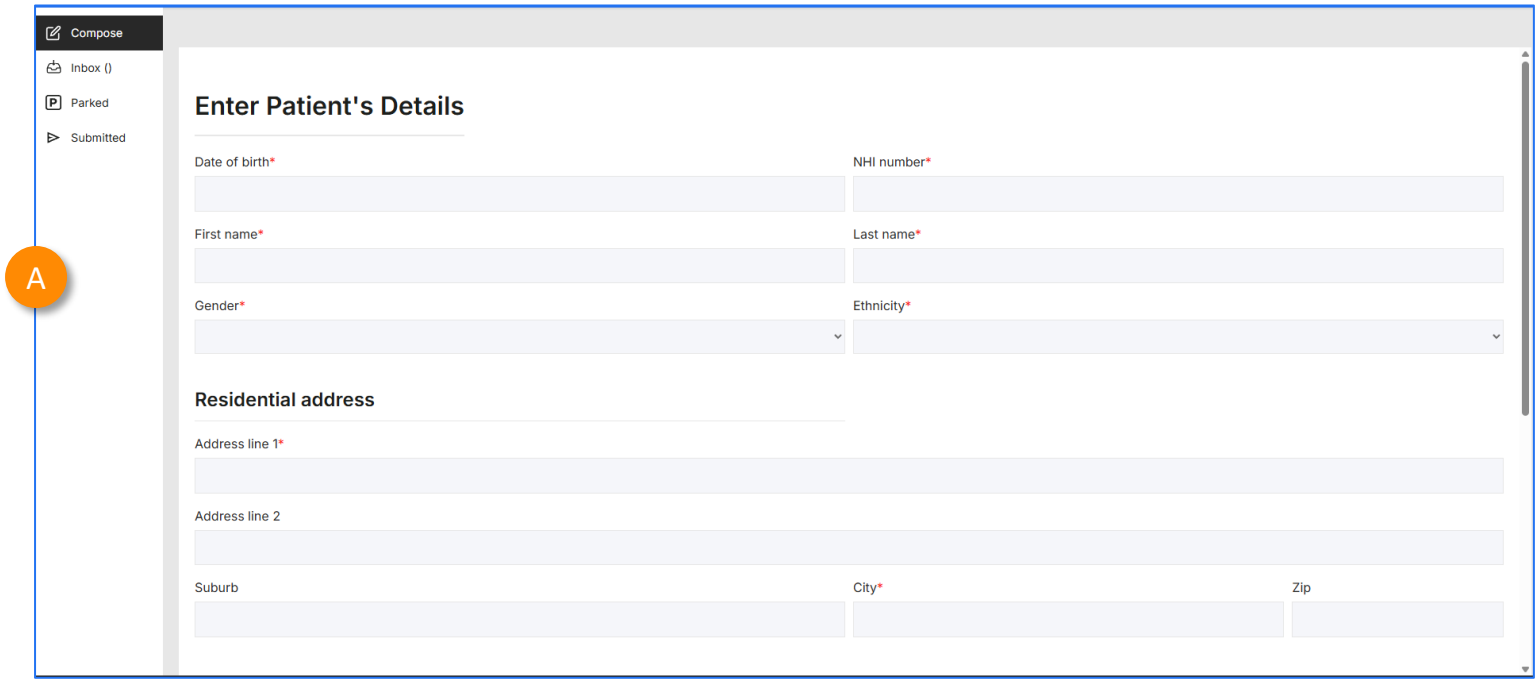
Step 2:

Completing the form

Enter Patient's Details

Fill out the form on the right-hand side, navigating through the tabbed sections on the left.

A The first step is to fill out the patient's (the driver) details.



Step 2 (continued):

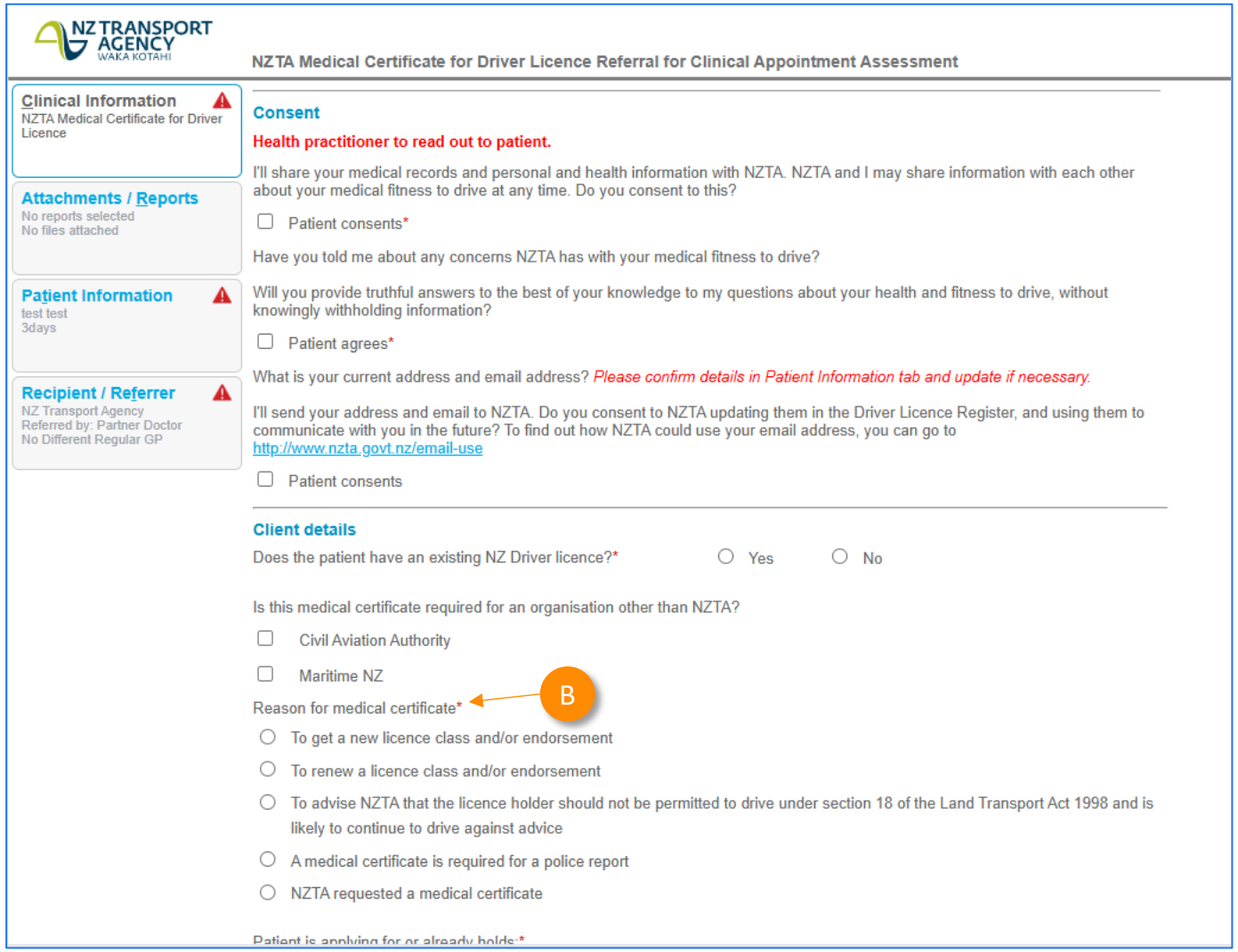
Completing the form

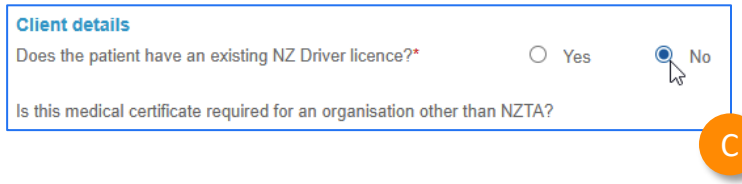
Clinical Information

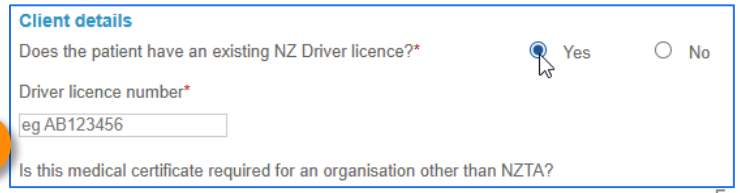
Fill out the form on the right-hand side, navigating through the tabbed sections on the left.

B Mandatory fields are marked with an asterisk

C The reflexive questioning helps you provide only relevant information, and the right information first time.







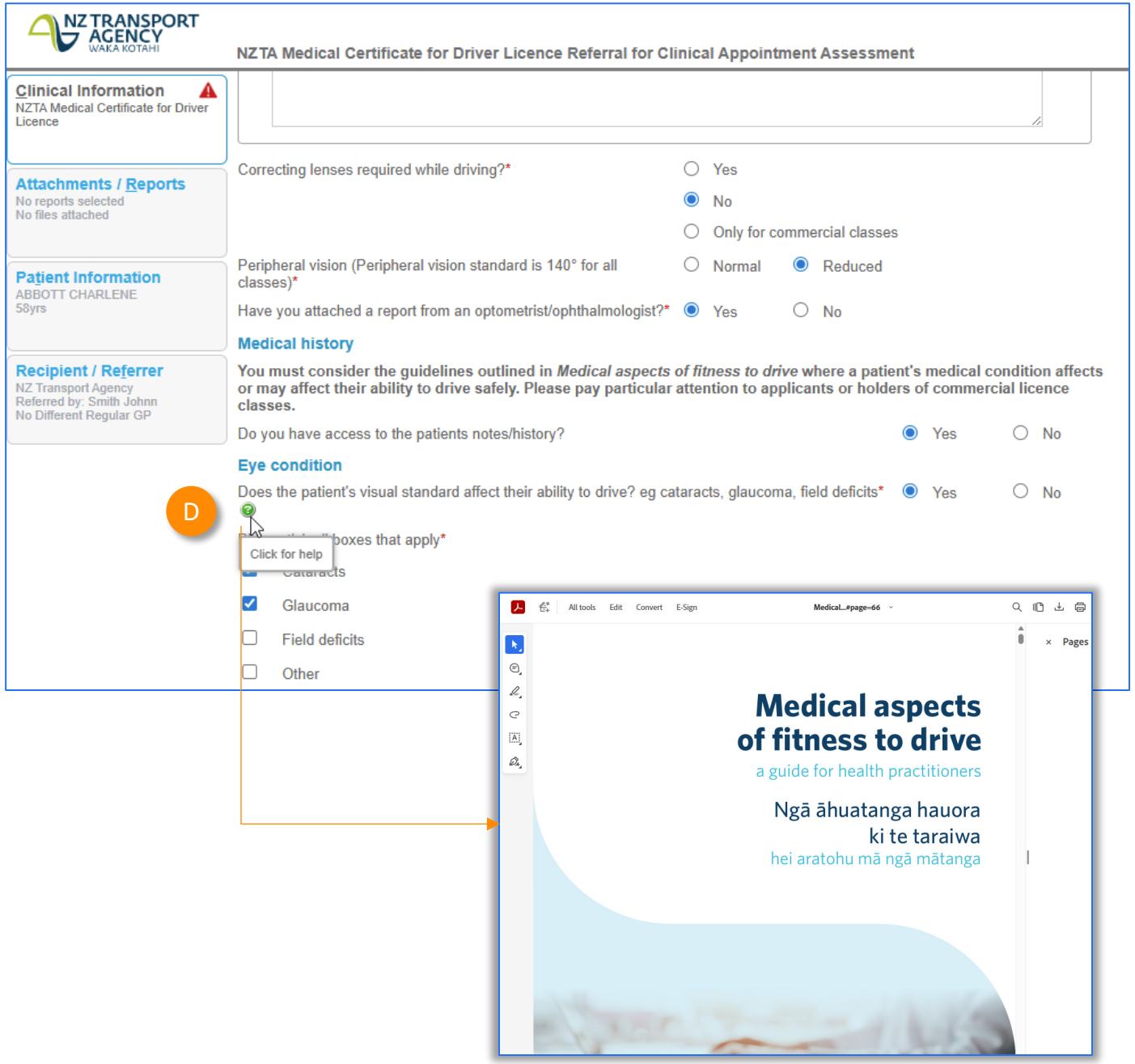
Step 2 (continued):

Completing the form

Clinical Information

The form has built-in guidance and clinical decision-making support

D Click on the Question mark icons to get more information and context.



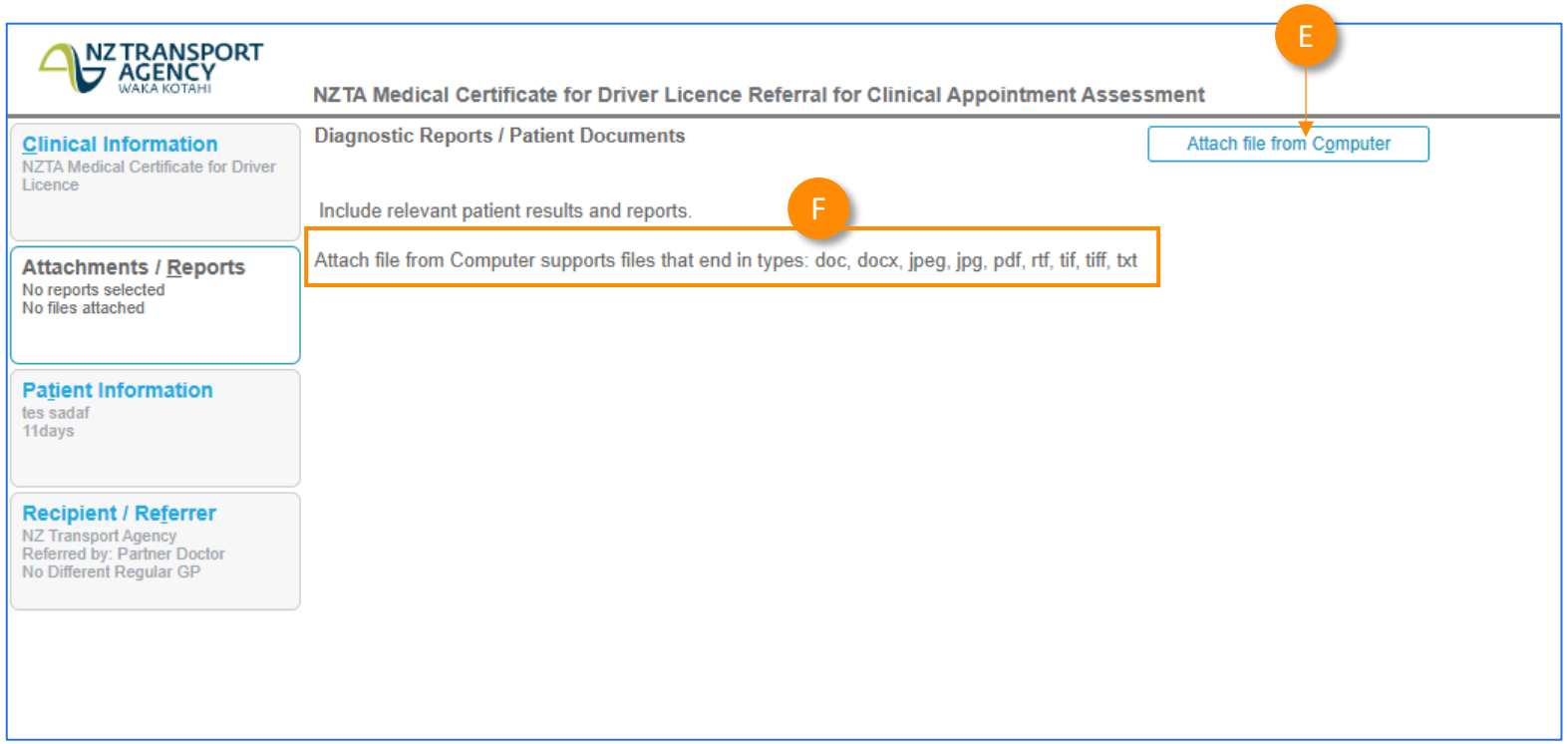
Step 2 (continued):

Completing the form

Attachments/Reports

E You can attach files from your Computer.

F Take note of the supported file types.



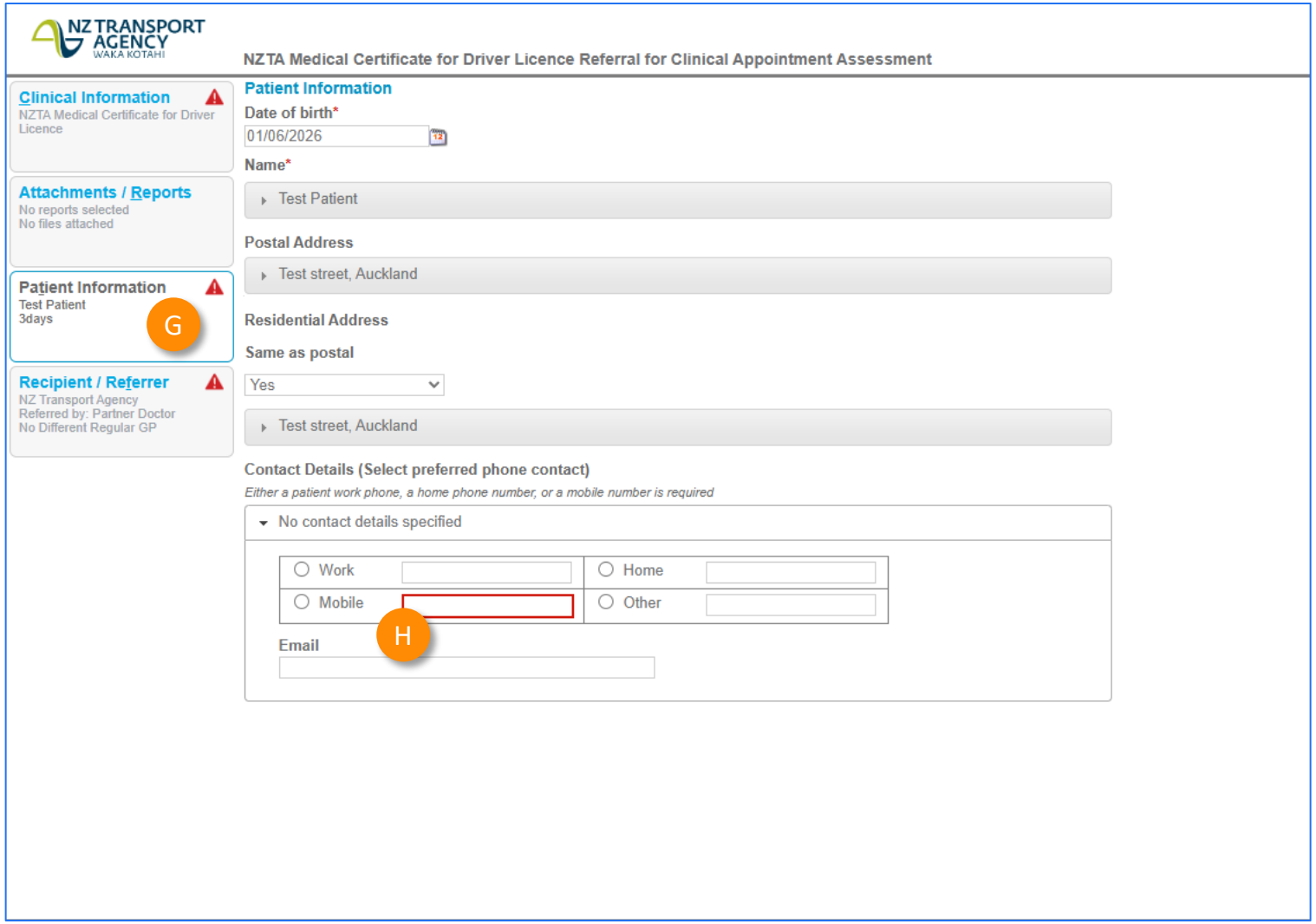
Step 2 (continued):

Completing the form

Patient information

G The **Patient Information** section will be populated with the patient information that you entered at the beginning.

H Please complete any other required fields and ensure the details are accurate.



Step 2 (continued):

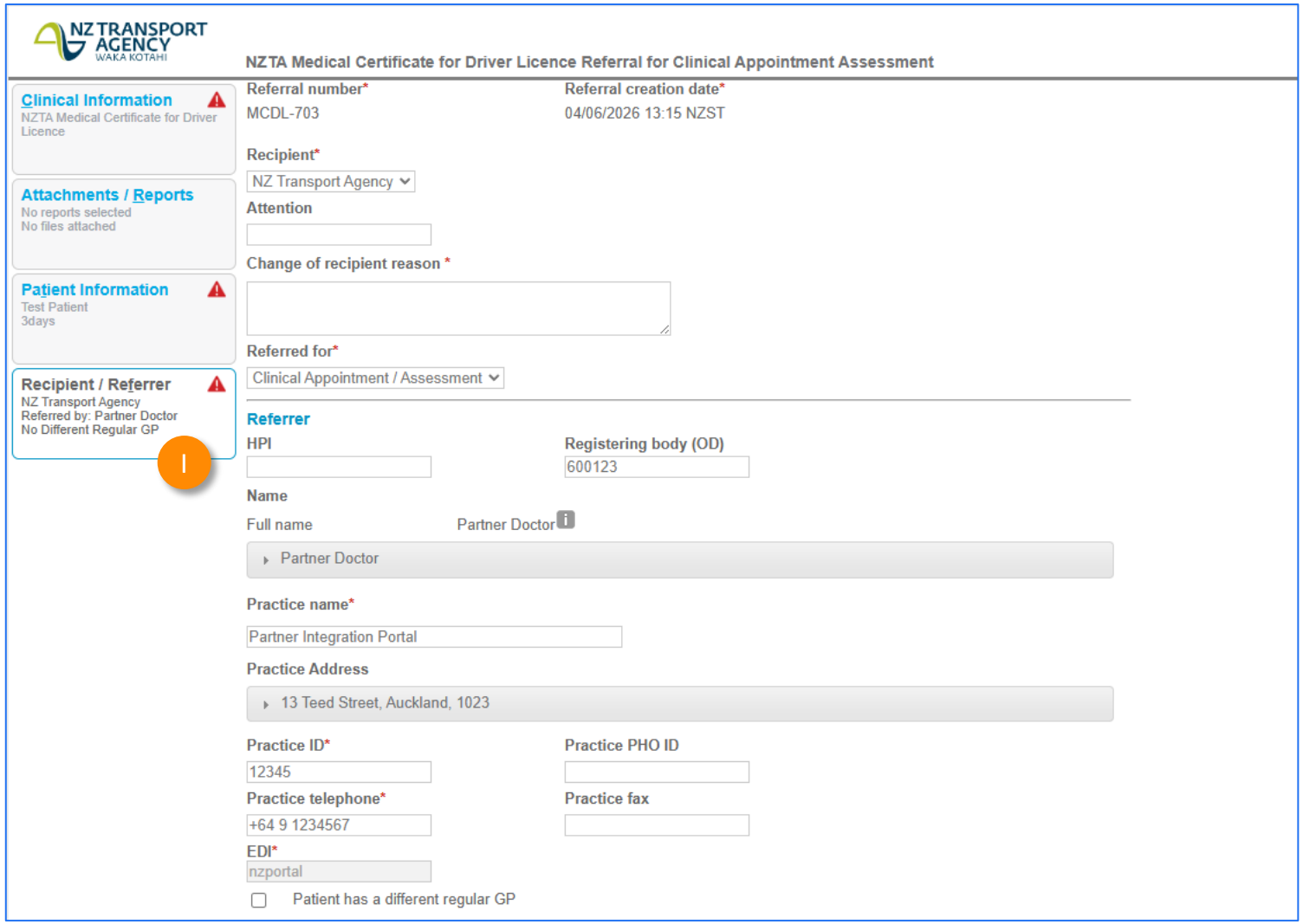
Completing the form

Recipient / Referrer

I In the **Recipient / Referrer** tab, the recipient and referrer information is **pre-populated** from the data in your Portal account, if the information is recorded in the Portal.

Check that the referrer information is accurate.

***Note:** Pre-populated fields are sourced from patient/referrer information in the Portal. Any details not recorded in the Portal must be entered manually, if required.

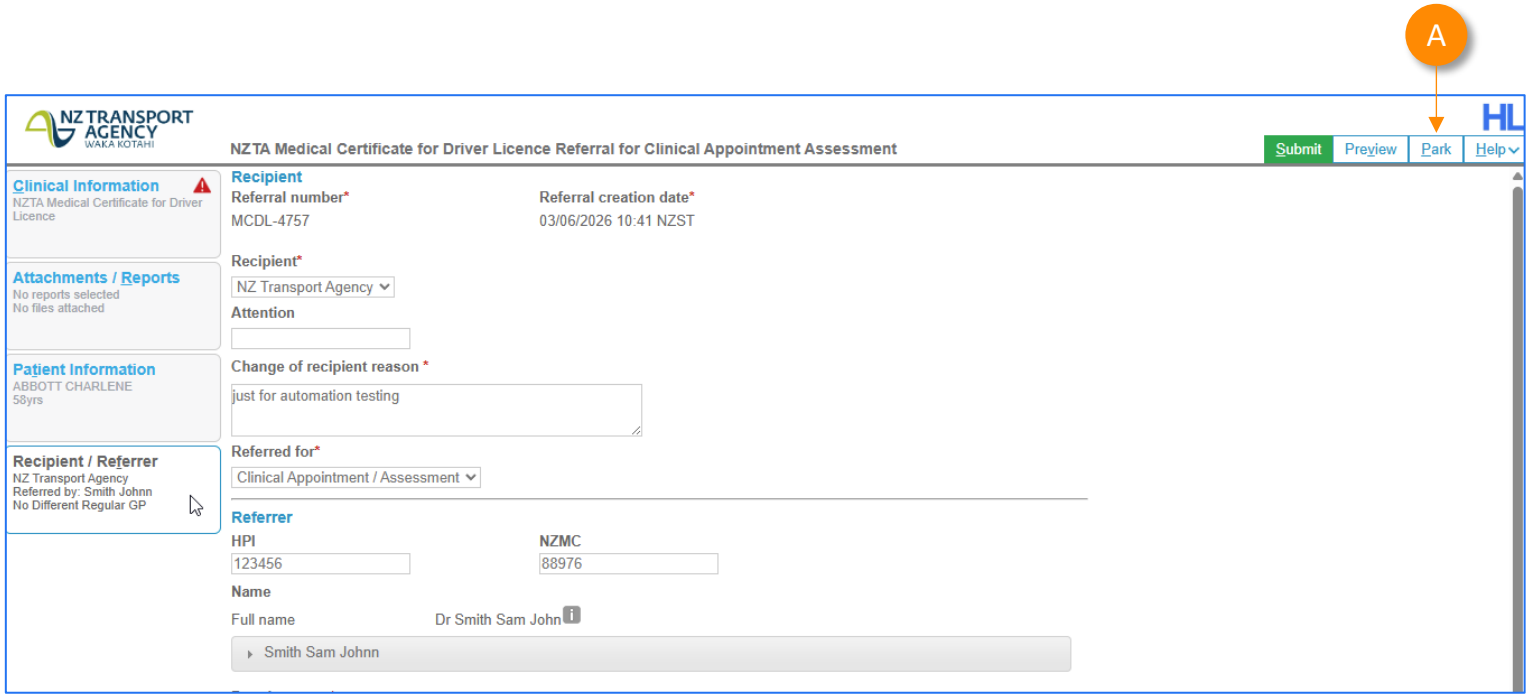


Step 3:

Parking the form

A At the top right, click Park to park the form to resume later.

To open and resume the form, see ***Step 6: Accessing parked forms***



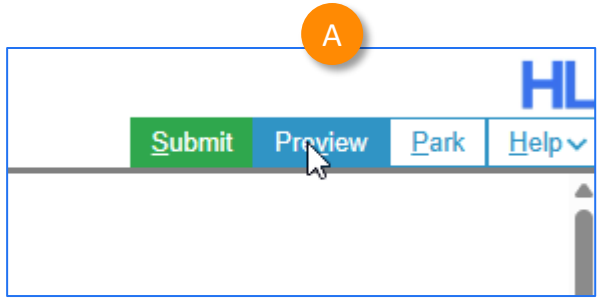
Step 4:

Previewing & Submitting the form

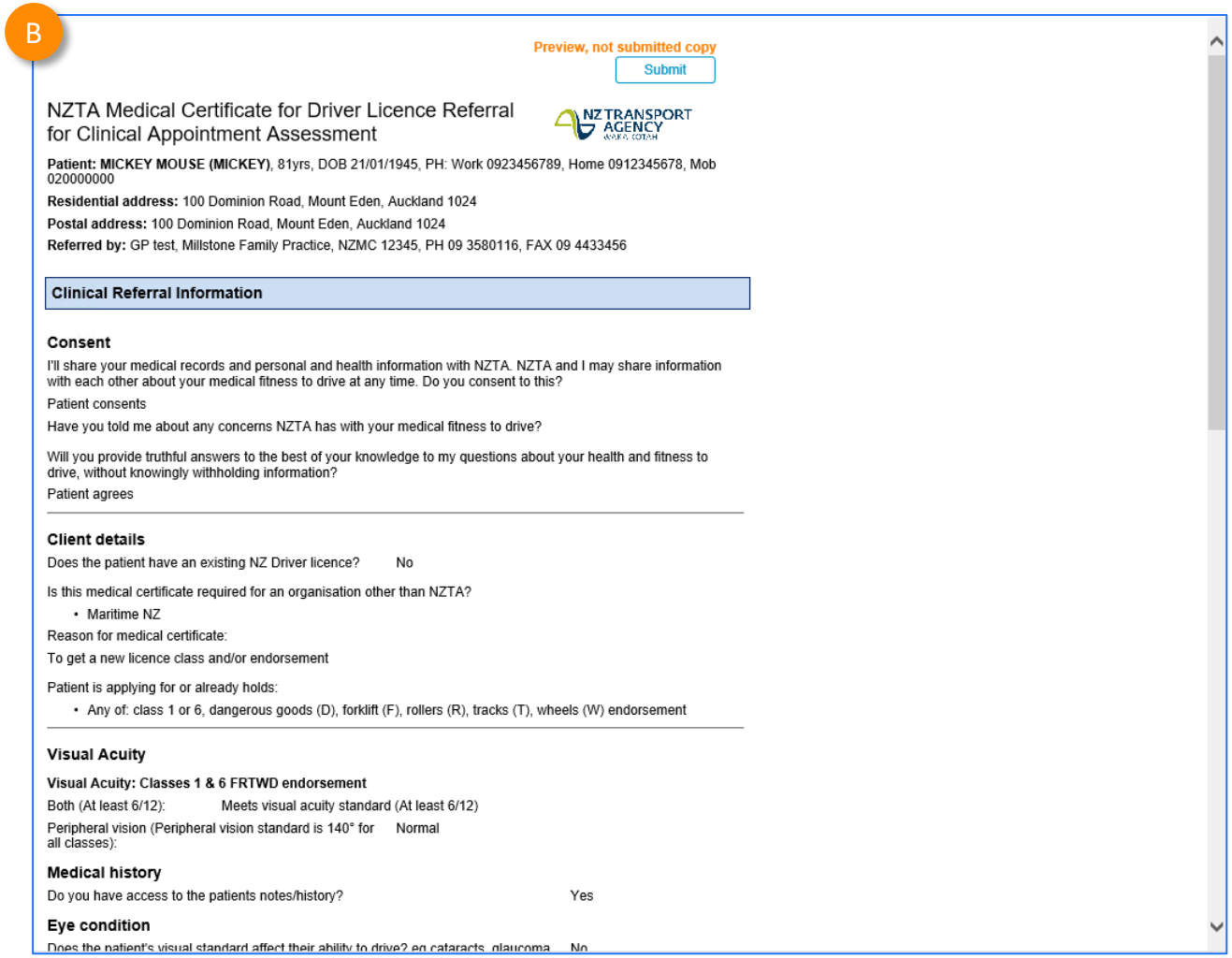
Previewing the form is a good way to check if you've missed any mandatory questions, and to review the details before submitting.

A Simply click the **Preview** button to the top right of the window.

B If you've completed the form correctly, it will give you a preview of the final report.



B



Preview, not submitted copy

Submit

NZTA Medical Certificate for Driver Licence Referral for Clinical Appointment Assessment

NZ TRANSPORT AGENCY

Patient: MICKEY MOUSE (MICKEY), 81yrs, DOB 21/01/1945, PH: Work 0923456789, Home 0912345678, Mob 020000000

Residential address: 100 Dominion Road, Mount Eden, Auckland 1024

Postal address: 100 Dominion Road, Mount Eden, Auckland 1024

Referred by: GP test, Millstone Family Practice, NZMC 12345, PH 09 3580116, FAX 09 4433456

Clinical Referral Information

Consent

I'll share your medical records and personal and health information with NZTA. NZTA and I may share information with each other about your medical fitness to drive at any time. Do you consent to this?

Patient consents

Have you told me about any concerns NZTA has with your medical fitness to drive?

Will you provide truthful answers to the best of your knowledge to my questions about your health and fitness to drive, without knowingly withholding information?

Patient agrees

Client details

Does the patient have an existing NZ Driver licence? No

Is this medical certificate required for an organisation other than NZTA?

- Maritime NZ

Reason for medical certificate:

To get a new licence class and/or endorsement

Patient is applying for or already holds:

- Any of: class 1 or 6, dangerous goods (D), forklift (F), rollers (R), tracks (T), wheels (W) endorsement

Visual Acuity

Visual Acuity: Classes 1 & 6 FRTWD endorsement

Both (At least 6/12): Meets visual acuity standard (At least 6/12)

Peripheral vision (Peripheral vision standard is 140° for all classes): Normal

Medical history

Do you have access to the patients notes/history? Yes

Eye condition

Does the patient's visual standard affect their ability to drive? eg cataracts, glaucoma No

Step 4 (continued):

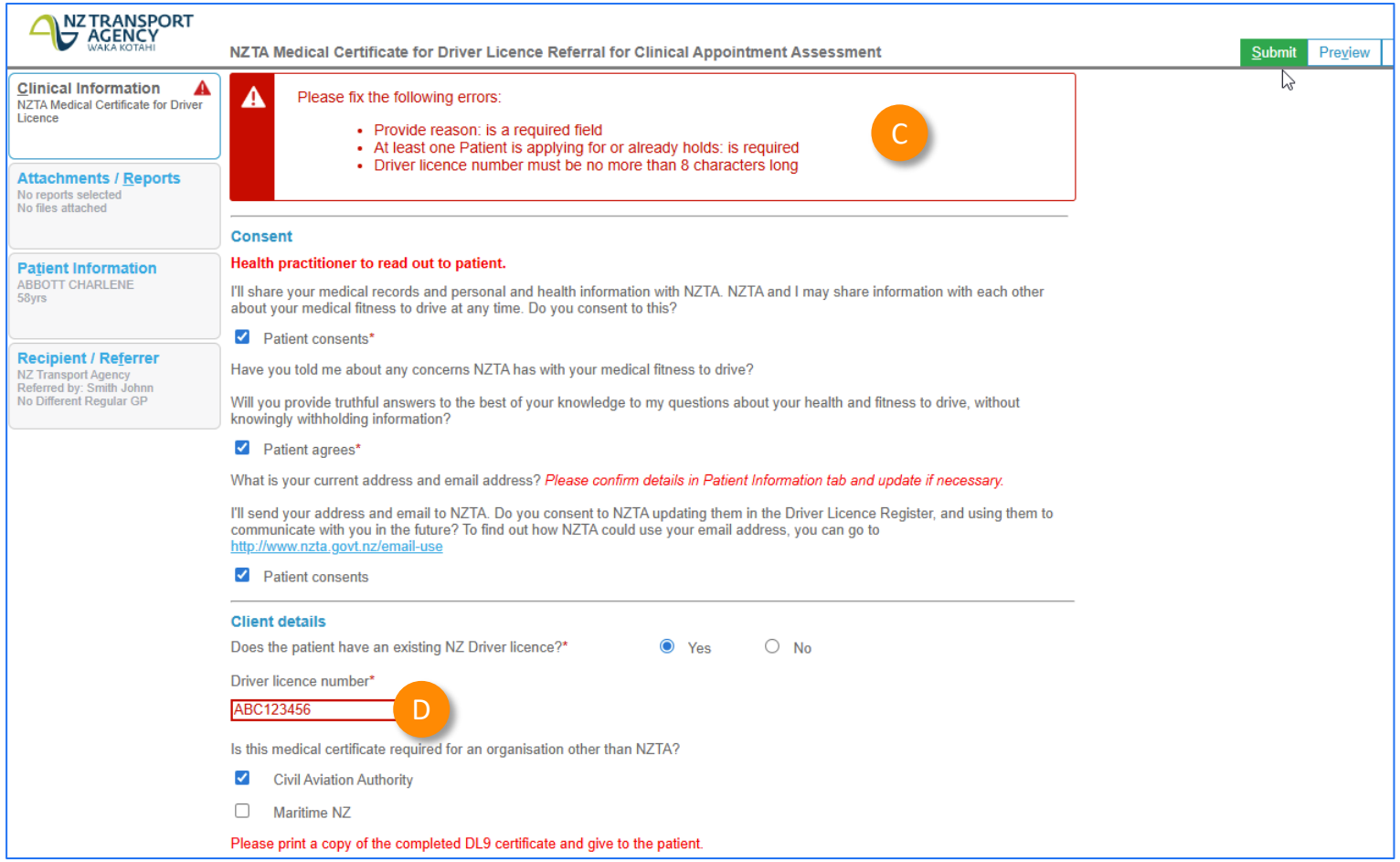
Previewing & Submitting the form

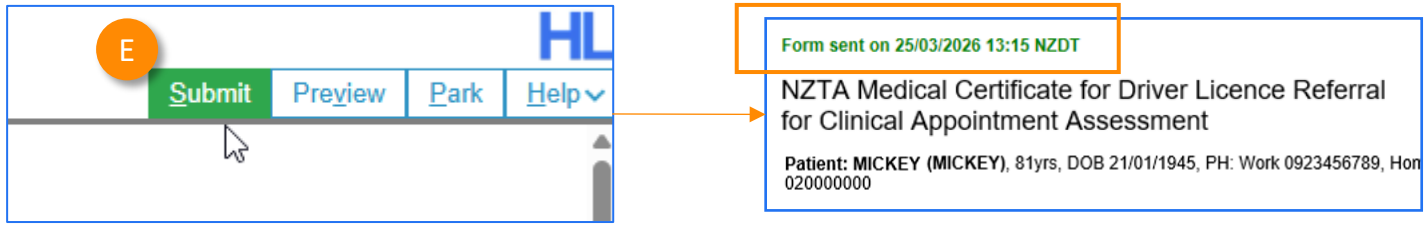
C If any mandatory fields have been missed or are incomplete, when you click **Preview** *or* **Submit** you'll see a red box appear at the top of the form giving you feedback on what needs fixing.

D The fields that need to be fixed will also be in red.

E **Ready to submit?**
Once you've completed all required fields, click **Submit**.

To access your submitted form, see ***Step 7: Accessing submitted forms***





Step 5:

Printing the form

In some scenarios you may need to print a copy of the submitted form for the driver (your patient).

A **To print a copy**, once you've submitted the digital form, click the **Print** button that now appears on the form.

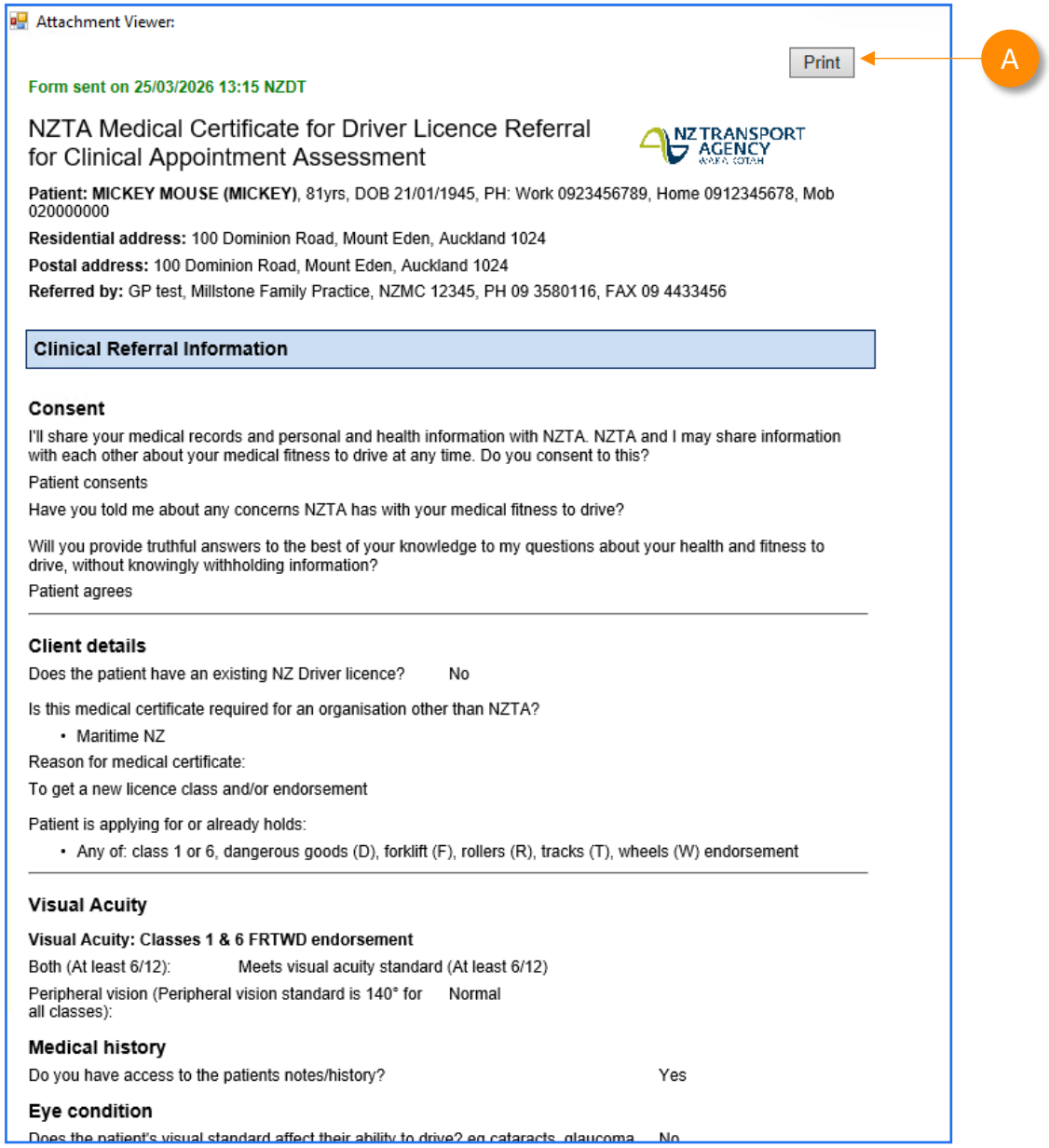
In what scenarios will I still need to print a DL9, and why?

You will need to print a DL9 in the following situations:

- To provide a patient copy if requested
- When the driver does not yet hold a New Zealand driver licence
- When completing a DL9 for Maritime New Zealand or Civil Aviation Authority (CAA) purposes

In these cases, a printed DL9 is required because the certificate must

accompany the relevant licensing or application form.

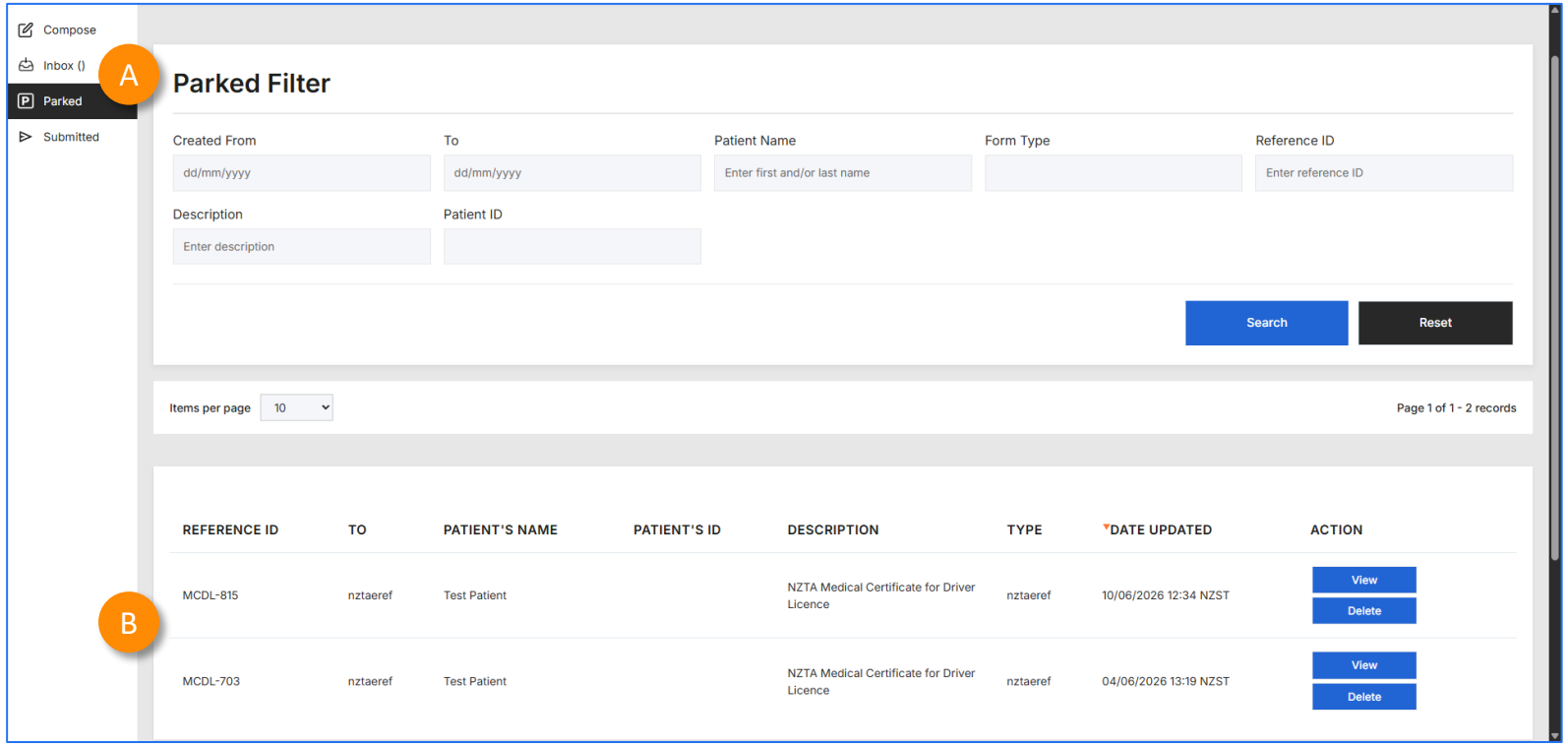


Step 6:

Accessing parked forms

A In the left menu, click **Parked**

B Your parked forms will be listed in this section

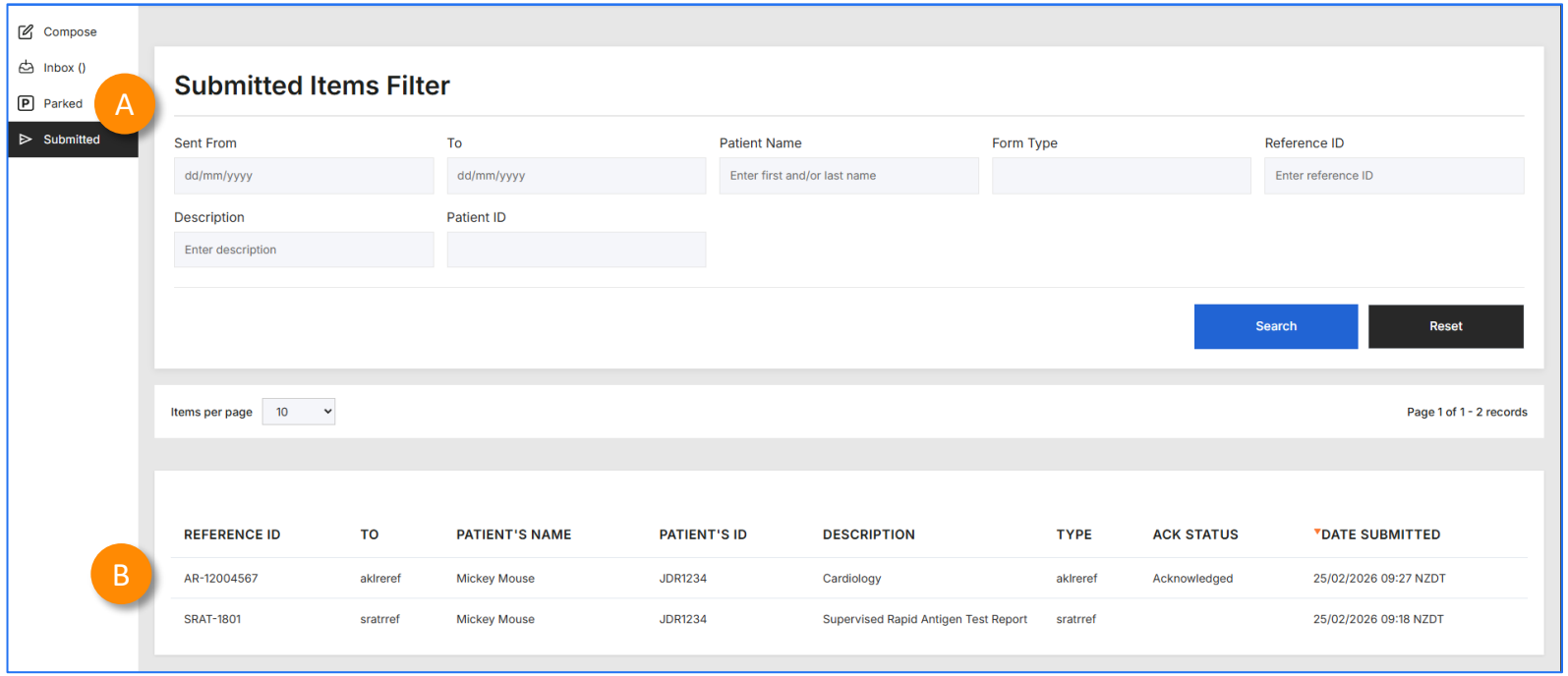


Step 7:

Accessing submitted forms

A In the left menu, click **Submitted**

B Your submitted forms will be listed in this section



Customer Care
Phone: 0800 288 887
Email: helpdesk@healthlink.net

Monday to Friday (Except Public Holidays)
8:00am – 6:00pm

www.healthlink.co.nz

HealthLink

HealthLink is part of Lanas, a vast network of healthcare enterprises spanning across the United Kingdom, Ireland, New Zealand, Australia, and India. Together, we're working to create safer, more efficient and better healthcare for everyone.